

IF YOU ARE TRAVELLING AND NEED ASSISTANCE BECAUSE YOUR FLIGHT WAS DELAYED OR CANCELLED, PLEASE SEE THE INFORMATION BELOW:

- 1) Call Fox World Travel for Flight Support (it's best if you do this while in line to speak to a desk agent. Either solution will be fine, but Fox is sometimes faster than the airline.
 - a. Fox World Travel (7 AM-7:30 PM CST): 844-319-2892
 - b. AFTER HOURS: Same phone number, code A10MN
- 2) If the airline does not book a hotel room for you, go ahead and book a hotel room for yourself near the airport. Please include your receipt (showing a \$0 balance) and a comment explaining the situation on your reimbursement request. Other incidental expenses (such as meals, tips, etc.) are covered by your Per-Day-Stipend of \$75.
- 3) **If you are on your way to Chicago, please call your hotel to cancel your reservation for this evening so that you don't get charged.**
- 4) Please send us an email ASAP at dtsmeetings@ada.org to update us on your situation.