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Report of President
Reference Committee A

REPORT OF PRESIDENT

- 2 Mr. Speaker, Fellow Leaders, Colleagues, and Distinguished Guests...
- 3 As I began every Board meeting this year—and the Trustees will appreciate this—it's showtime!
- 4 I started my term as the American Dental Association's 159th president with a personal yow. I was
- 5 determined to put my heart and soul into giving back to this profession... to this community whose
- 6 generosity has enriched my life and whose excellence has inspired me to be the very best I could be.
- 7 And yet, as I've worked hard to give back to you, you have given me even more to be proud of and
- 8 uplifted by.

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- 9 Like in February, when I attended the 21st anniversary kick off Give Kids A Smile in St. Louis. I offered
- thanks and encouragement to the nearly 350 volunteers, including dentists, dental hygienists, dental
- 11 residents, and team members.
- 12 In the clinic, the children couldn't wait to show off their newly restored smiles to their parents, whose
- 13 faces were filled with relief and gratitude. For me, after 46 years as a dentist, that moment never gets old.
- 14 Moments like these reflect the heart of dentistry.
- 15 I was touched knowing that dentists across our association in some way contribute to moments like this
- 16 every day, whether in other large volunteer settings or in one-on-one appointments in dental offices and
- 17 community clinics.
- 18 Just consider the many ways our contributions show up...
- 19 Through the scientific evidence upon which our profession is based...
- 20 Through the education that cultivates our expertise...
- 21 Through the instruments, equipment, and technologies that enable our work...
- 22 Through the planning, preparation, and focus that make it possible...
- 23 Through the decisions that are made, the resources that are developed, and the obstacles that are
- 24 alleviated by the very leaders here today...
- 25 My experience at Give Kids a Smile is just one example of the unique gift this presidency has granted me:
- 26 The chance to see the dots connect for the ADA.
- 27 In addition to seeing the large-scale impact we all make on public health. I've had the privilege and
- 28 responsibility of getting to know our nation's dental professionals in a more up-close-and-personal way
- 29 than I ever could before.
- 30 Not only did I attend council, committee, task force, and work group meetings, I travelled to your districts
- and states, universities and research labs, clinics and conferences, manufacturing facilities and practices,
- 32 both large and small.
- 33 I've seen firsthand the end-to-end process by which your innovation, commitment, service, and vision
- 34 yield positive change for other human beings, whether they too are dentists or those whose lives are
- 35 made better, whose health is improved, because of what our community provides.
- 36 It's astounding to see just how our contributions are strengthened and magnified when they come
- 37 together, when our talents converge to give others the treasure of good oral health.
- 38 In dentistry, unity is our essential asset.
- 39 The same is true for our American Dental Association.

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- 1 Today, I'm pleased to provide an account of our successes from the last year. They are a result of,
- among many things, daring leadership and the unity that amplifies our impact.
- 3 Let's just say we started the leadership year off with a bang.
- 4 On November 8th of last year, a pivotal victory in dental insurance reform saw 72% of Massachusetts
- 5 voters approve a medical loss ratio for dental plans, effective 2024, directing 83% of premiums to patient
- 6 care. This success has inspired similar legislation nationwide, with ADA and 13 state dental societies
- 7 collaborating on medical loss ratio bills in 2023.
- 8 More than 80 percent of dentists would likely participate on state-level grassroots campaigns about
- 9 medical loss ratios for dental plans.
- 10 The Massachusetts insurance reform journey is a testament to grassroots success and how the power of
- 11 a single voice, a single decision, and a single action can spur much-needed progress for all.
- 12 It began with a passionate Massachusetts dentist, Dr. Mouhab Rizkallah, who authored the ballot
- 13 measure, then formed a committee of dentists and patients. The effort garnered support from the
- 14 Massachusetts Dental Society, who—with partnership from the ADA—formed the Massachusetts Dental
- 15 Care Providers for Better Dental Benefits committee.
- 16 All told, the ADA, individual dentists, state dental societies, and other healthcare organizations donated
- 17 over \$7 million to educate Massachusetts residents and promote the initiative.
- 18 On Election Day, I joined Mass Dental leaders in visiting polling sites and celebrating the victory with
- 19 dental students in Boston.
- 20 It was important to celebrate that moment with dental students, as our work to improve the dental benefits
- 21 system is as much about them as it is about today's patients and professionals.
- These rising stars deserve a future where they can treat patients without insurer interference, and where
- patients have seamless access to the adequate, quality dental care that they—and all of us—will provide.
- And this is why the ADA's overall efforts on dental insurance reform continue.
- 25 As you know, changes to the dental benefits system often occur on the state level, so local advocacy is
- 26 critically important.
- 27 It's a cause taken up by the ADA's State Public Affairs program—also known as SPA—which aids
- 28 constituent societies with policy development and grants to drive legislative and regulatory changes and
- 29 keep dental insurance reform moving along. In fact, just this year, SPA spent \$3 million supporting state
- 30 societies in their advocacy efforts.
- 31 From 2018 to 2023, with the help of the SPA program, state dental societies have successfully supported
- 32 149 new laws that have tipped the scales in favor of patients and dentists. There are now at least 248
- 33 Dental Insurance Reform state laws on the books across the country.
- 34 Additionally, in our work to improve health equity, ADA advocacy has secured state-level improvements
- to Medicaid, along with an extension of federal funding for the Children's Health Insurance Program.
- 36 Federally, the ADA is asking for Congress' support to enhance adult access to Medicaid dental benefits
- 37 and to remove barriers for dentists who want to participate in the program. We're also working to create
- 38 greater transparency on ERISA plans for patients and providers.

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- 1 At last year's House meeting, I expressed my confidence in our ability to transform the dental benefits
- 2 system into one that is truly beneficial for all. And with small steps and gigantic leaps, we're making
- 3 progress on what most dentists consider their biggest challenge.
- 4 We're making strides on workforce shortages, which are the second most-common pain point. Staff
- 5 vacancies are among the reasons dental practice schedules are not reaching full capacity.
- 6 HPI finds that more than one-third of dentists struggle to recruit dental hygienists and assistants.
- 7 Understaffed dental practices simply cannot perform at their highest potential.
- 8 Strengthening the workforce pipeline requires comprehensive solutions, and states in our tripartite are
- 9 taking action like streamlining in-office training for assistants, running recruitment campaigns for high
- 10 school graduates, and funding efforts for education programs that also incentivize service in underserved
- 11 communities.
- 12 At the federal level, the ADA supports the reauthorization of the Action for Dental Health Act and
- 13 increased funding for the Oral Health Workforce Improvement Grant Program.
- 14 I spoke with Senator Bernie Sanders, chair of the Senate's Health, Education, Labor, and Pensions
- 15 committee, earlier this year about the impact of workforce shortages on healthcare access. The HELP
- 16 Committee, along with many other lawmakers, is dedicated to finding solutions.
- 17 On September 21st, the committee passed the Bipartisan Primary Care and Workforce Act, which—
- 18 among other things— reauthorizes workforce grants toward oral health training programs, in addition to
- 19 extending community health centers, which provide quality dental care to underserved communities.
- 20 As a long-time supporter of licensure portability, the ADA also promotes workforce mobility through the
- 21 Dentist and Dental Hygienist Compact—in collaboration with the Council of State Governments. The
- 22 compact simplifies multistate practice by standardizing credentials across participating states.
- Washington, Iowa, and Tennessee have enacted the compact, with active bills in New Jersey, Ohio,
- 24 Pennsylvania, and Wisconsin soon introducing it. Ten more states have stated their interest in introducing
- 25 the compact next year.
- 26 In addition to meeting practical needs, succeeding in this endeavor, and in all we do at the American
- 27 Dental Association, is about empowering dental professionals to experience freedom and ease as they
- 28 design their lives and careers.
- 29 It's about empowering them to be their best... to fulfill the highest expression of themselves as agents of
- 30 health and wellbeing.
- 31 When it comes to the ADA, the key to fulfilling the highest expression of our organization is boldness.
- 32 Last year, I shared with you my desire for our Association to take a bolder stand for optimal overall health
- and becoming a more prominent voice in health care at large.
- This year, I'm happy to report that our leadership is gaining recognition.
- 35 In July, I participated on a panel hosted by the National Council on Disability, highlighting dental-medical
- 36 collaboration as a means for reducing health disparities among people with disabilities. The ADA's work
- 37 for vulnerable communities was recognized along with CODA's accreditation standards, which require
- 38 dental school graduates to be competent in assessing and managing the treatment of patients with
- 39 special needs. The group also recognized the ADA for specifying in its professional code of conduct that
- 40 dentists should not deny dental care to patients because of a patient's disability.

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- 1 Last month, I represented the ADA in Washington, D.C. at a White House Briefing on building healthy
- 2 communities, my second invitation from the Biden Administration after attending the White House
- 3 Conference on Hunger, Nutrition, and Health in March.
- 4 At both sessions, health care thought leaders were urged to act on issues like reducing diet-related
- 5 diseases. I am proud that the ADA has made moves in that direction, with the work of its Task Force on
- 6 Sugar, Nutrition, and Diet.
- 7 Dentistry has long been at the forefront of disease prevention and treatment, and as the ADA aims for
- 8 optimal health for all, whole-body health alongside oral health is an area of focus.
- 9 Recognizing nutrition's impact on oral and systemic health—as we have done with tobacco products, for
- 10 example—is a vital next step in that pursuit.
- 11 The Task Force began by reviewing ADA's diet and nutrition policies, then proposed policy
- 12 recommendations and next steps.
- 13 The Task Force continues in 2024, and we look forward to further professional education on nutrition
- 14 screenings during dental visits, the exploration of science-based guidance of sugar's impact on oral
- 15 health outcomes, and plans for public awareness on added sugar consumption.
- 16 Although, much to my chagrin, the March White House Conference did not mention sugar and caries as
- 17 much as I would have liked, the very invitation to be there was the start of an ongoing conversation to
- 18 drive action.
- 19 The ADA has earned its seat at the table. And we will continue to take a bold stand for oral health's
- 20 integral role in overall wellbeing... not just for the prevention and treatment of disease, but the promotion
- 21 of health as well.
- 22 And we are also being bold within our Association... by becoming more future-focused, kicking off a
- 23 much-needed transformation to the ADA's business, governance, and membership models. That's huge –
- 24 it's what you've been asking for.
- 25 Under the guidance of our Executive Director Dr. Raymond Cohlmia, we have accomplished a great deal
- in an accelerated timeframe from debuting the ADA Member App to forming our strategic forecasting
- 27 committee.
- 28 More milestones lie ahead, like the July 2024 transition to Salesforce/Fonteva, our new association
- 29 management system. And even more member value is on the way: In 2025, a new membership model
- will help dentists connect to the benefits best suited to their needs.
- 31 When it comes to innovation at the ADA, there is so much to be energized about, and we're getting things
- 32 done.
- That's what boldness gets us—results.
- With the ADA professional team now working a hybrid schedule, the ADA is also exploring options for its
- 35 Chicago headquarters building. Creating collaborative meeting space for staff would require costly
- 36 renovations, as would the development of space for potential tenants, whose occupancy would further
- 37 maximize the use of our headquarters offices.
- 38 As initial analysis got underway, we received an unsolicited inquiry from an entity interested in buying the
- 39 building. The ADA continues to assess its real estate needs and is exploring its options for the future. No
- 40 final plans have been made, and discussions are ongoing. The Board of Trustees will approve any
- 41 decision that involves a transaction or major renovation.

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- 1 In the last year, I've also found that boldness does not always begin with ferocious resolve. Instead, it's
- 2 often an outcome of a crystal-clear purpose—identified by asking and answering the simple question of
- 3 why
- 4 As leaders, why have we all made the individual and collective commitment to serve the public, the
- 5 profession, and all ADA members? Why are we here today?
- 6 Why does the ADA exist? And why should anyone care?
- 7 Because we make people healthy.
- 8 Last winter, the Board of Trustees adopted "We make people healthy" as the strategic why that works
- 9 alongside the Association's mission and vision.
- 10 This House will review all three statements, and your decision to keep, revise, or replace them will lay the
- 11 foundation for our Association's future.
- 12 In my view, our strategic why offers a common ground to everyone who agrees that dentists make people
- healthy, and that, as essential health care, dentistry is necessary for a healthy society.
- Despite this, our "whats" and our "hows" are as diverse as our backgrounds, perspectives, and modalities
- 15 of service.
- As leaders, we know that there are often many ways for the ADA to express its purpose, and there is not
- 17 always a single right answer. We may disagree on actions and approaches.
- 18 And yet we remain committed, returning year after year to conference calls and meetings... to
- 19 understand... to debate... to defend... and to decide.
- 20 Because we have the gift of unity...
- 21 ...which does not mean sameness, but oneness of purpose.
- 22 We remain committed because "We make people healthy" reflects what we all believe in: ...our capacity
- 23 to make things better for those who believe in us.
- 24 I'd like to close with a quote from the late poet Gwendolyn Brooks.
- 25 "We are each other's harvest; we are each other's business; we are each other's magnitude and bond."
- 26 Over the last 12 months, we have proven our collective power. It radiates from beyond the four walls of
- 27 the ADA into real solutions that make a mark on the world... for people whose names we may never
- 28 know, but whose lives and careers have seen positive improvements because of those of us in this room.
- When it comes to the success of our profession, the health of our patients and the public, the elevation
- 30 and advancement of dentistry...
- 31 When it comes to fostering an inclusive community that embraces professionals of all backgrounds and
- 32 practice modalities...
- 33 Our differences offer us little distinction.
- 34 We are each other's business. We must always remember that we are each other's harvest.
- 35 In unity, our possibilities and destinies are intertwined.

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- 1 In unity, the threads of our individual contributions are woven together to create a large tapestry... to
- 2 create a new thing whose strength and beauty is only made possible by being each other's magnitude
- 3 and bond.
- 4 So as my term as ADA president ends, I ask that you always remember to tap into our collective power as
- 5 we look ahead to the opportunities that remain.
- 6 To be bold in designing a health care system that works. Even if it means disrupting the status quo,
- 7 rejecting current options, and creating a new thing.
- 8 To be daring as we set the global standard for oral health.
- 9 To be fearless in our calling to make people healthy.
- 10 Who says we can't?
- 11 Who better than us to try?
- 12 And how else to do it... but together.
- 13 Because in unity... where one thrives, we all thrive.
- 14 Leading the American Dental Association this year has been a great honor, and I owe much of it to the
- 15 support of my wife Ellen, our children, and grandchildren. Thank you.
- 16 Thank you to the ADA Board of Trustees for their collaboration and dedicated service.
- 17 To the ADA professional team, led by Dr. Ray Cohlmia, whose vision and energy wowed me daily. Both
- he and President-elect Dr. Linda Edgar are friends and confidantes who have had my back this year.
- 19 Thank you.
- 20 I extend my appreciation to all ADA volunteers, including all of you, who exemplify what it means to be
- 21 agents of change. A special thanks to my home base, the Baltimore City Dental Society, the Maryland
- 22 State Dental Association, and the fighting Fourth District for their unwavering support over the years.
- 23 Saying farewell is bittersweet. I'm humbled and fortunate to have served as your president. I am forever
- 24 grateful for the opportunity, and most importantly, for the ways you will all help dentistry and the ADA
- 25 thrive for generations to come.
- 26 Thank you!